

## Product Take Back Policy

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As part of G P Embelton & Co Pty Ltd.'s commitment to sustainability, a take back option for our Aqua-Tuf and Timber Veneer Hybrid products is offered to our clients after purchase.

Should the purchaser wish to return Embelton Aqua-Tuf or Timber Veneer Hybrid products, they must follow the procedure below:

Embelton certified products (as listed above) can be returned to our Coburg Warehouse Trade Centre\*.

1. All certified products to be returned must be dry, clean and free of any foreign substances and or contamination.
2. All return products are to be secured on pallets.
3. Prior to disposal, the applicant will contact GP Embelton & Co Pty Ltd and provide details of:
  - a. An invoice for the product purchased
  - b. The total amount of product to be returned
  - c. Indicate means of transportation method
  - d. An estimated arrival date to G P Embelton & Co Pty Ltd - Coburg Warehouse
4. Upon receipt of the above information, G P Embelton & Co Pty Ltd will make contact with the applicant to arrange the necessary paperwork for disposal.
5. Upon acceptance of the disposal application – G P Embelton & Co Pty Ltd will issue a "Product Return Contract" with the applicant, of which shipment to G P Embelton & Co Pty Ltd can be organised by the applicant.

**Please contact G P Embelton & Co Pty Ltd for further information:**

T: (03) 9353 4811 | E: [sustainability@embelton.com](mailto:sustainability@embelton.com)

\*Coburg Warehouse Trade Centre - 2/14 Leslie Ave, Coburg North VIC 3058

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